

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**January 2014**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of January 2014, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/Pending Assigment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ESP1373	3 Phases Renewables, LLC	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	1
ELC933	California Pacific Electric Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	2
ELC913	Golden State Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC1372	Liberty Power Holdings LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
MUL39, ELC39, GAS39, STM39	Pacific Gas & Electric Company	168	66	234	68	6	74	25	24	49	10	3	13	11	3	14	53	8	61	5	-	5	450
ELC901	Pacificorp	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	11	12	23	6	4	10	2	-	2	1	-	1	-	-	-	2	1	3	1	1	2	41
ELC338, GAS338, MUL338	Southern California Edison Company	125	58	183	11	6	17	6	8	14	8	5	13	7	1	8	35	10	45	6	4	10	290
GAS904	Southern California Gas Company	40	23	63	6	2	8	4	6	10	3	1	4	2	2	4	13	2	15	1	-	1	105
ELC940	Southern California Regional Energy Network	1	-	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
GAS905	Southwest Gas Corporation	6	1	7	-	-	-	-	-	-	1	-	1	-	-	-	7	-	7	-	-	-	15
GAS913	Tiger Natural Gas, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
	<b>Total</b>	352	163	515	91	18	109	38	39	77	24	9	33	20	6	26	110	22	132	13	5	18	910